Service Delivery

Service History

Clicking on the services tab takes the user to the services screen.

Service history display

Under the header “Recent Provisions” the user will see a list of recent service provisions. These run in date order. The name on the right hand side of each entry is the name of the person who entered the service information when this was delivered.

There may be occasion when a provider needs to refer to a previous service delivery e.g. either for audit or post payment verification. If a service entry in the history screen is clicked it will open to show the data captured at the time of service delivery, you may need to do this if a commissioner highlights a data entry anomaly.

A filter is built in to PharmOutcomes to simplify the search process when looking for data attached to historical service delivery. If you know the unique ID that has been applied to a service delivery you can search for this by simply entering the unique ID in the “search for identifier” tool at the top of the history list. The user can also search for a service type delivered by clicking on the “click here to view or edit all provisions” tab at the bottom of the page.
This takes the user to a second screen that has an options list for each service that is being offered by the provider.

By clicking the radio button adjacent to the service, the history list displayed will just detail the provisions for that service making searches more straightforward and less time consuming.